

# Message Flow Details

## MM00128 - Priority Services Details

### Market Message Information

<b>Market Message Reference</b>	MM00128
<b>MM Description</b>	Exchange of details between relevant trading participants identifying the contact details and reasons for customers or other members of the household requiring priority services.
<b>Local Catalogue Reference</b>	D0225
<b>Version</b>	002
<b>Notes</b>	<del>See Annex C for flow Notes.</del> For guidance on PSR codes please refer to the Energy Networks Association website.

### Scenario Variants

<b>Scenario Variant</b>	<b>Name</b>	<b>Source</b>	<b>Target</b>	<b>Owner</b>	<b>Api Route</b>	<b>Api Method</b>
SV00128	Add or Amend Priority Services Details	Distribution Network Operator	Electricity Supplier	Retail Energy Code Company		

SV00129	Add or Amend Priority Services Details	Electricity Supplier	Distribution Network Operator	Retail Energy Code Company		
SV00130	Add or Amend Priority Services Details	Electricity Supplier	Electricity Meter Equipment Manager	Retail Energy Code Company		
SV00131	Add or Amend Priority Services Details	Electricity Supplier	Non Half Hourly Data Collector	Retail Energy Code Company		
<u>SVxxxxx</u>	<u>Add or Amend Priority Services Details</u>	<u>Electricity Supplier</u>	<u>Smart Data Service</u>	<u>Retail Energy Code Company</u>		
<u>SVxxxxx</u>	<u>Add or Amend Priority Services Details</u>	<u>Electricity Supplier</u>	<u>Advanced Data Service</u>	<u>Retail Energy Code Company</u>		
<u>SVxxxxx</u>	<u>Add or Amend Priority</u>	<u>Electricity Supplier</u>	<u>Electricity Smart Meter</u>	<u>Retail Energy Code Company</u>		

	<a href="#">Services Details</a>		<a href="#">Equipment Manager</a>			
<a href="#">SVxxxxx</a>	<a href="#">Add or Amend Priority Services Details</a>	<a href="#">Electricity Supplier</a>	<a href="#">Electricity Advanced Meter Equipment Manager</a>	<a href="#">Retail Energy Code Company</a>		
SV50007	Remove All Priority Services Details	Distribution Network Operator	Electricity Supplier	Retail Energy Code Company		
SV50008	Remove All Priority Services Details	Electricity Supplier	Distribution Network Operator	Retail Energy Code Company		
SV50009	Remove All Priority Services Details	Electricity Supplier	Electricity Meter Equipment Manager	Retail Energy Code Company		
SV50010	Remove All Priority Services Details	Electricity Supplier	Non Half Hourly Data Collector	Retail Energy Code Company		
<a href="#">SVxxxxx</a>	<a href="#">Remove All Priority Services Details</a>	<a href="#">Electricity Supplier</a>	<a href="#">Smart Data Service</a>	<a href="#">Retail Energy Code Company</a>		

<a href="#">SVxxxxx</a>	<a href="#">Remove All Priority Services Details</a>	<a href="#">Electricity Supplier</a>	<a href="#">Advanced Data Service</a>	<a href="#">Retail Energy Code Company</a>		
<a href="#">SVxxxxx</a>	<a href="#">Remove All Priority Services Details</a>	<a href="#">Electricity Supplier</a>	<a href="#">Electricity Smart Meter Equipment Manager</a>	<a href="#">Retail Energy Code Company</a>		
<a href="#">SVxxxxx</a>	<a href="#">Remove All Priority Services Details</a>	<a href="#">Electricity Supplier</a>	<a href="#">Electricity Advanced Meter Equipment Manager</a>	<a href="#">Retail Energy Code Company</a>		

## **Data Items**

<b>Data Item Number</b>	<b>Local Catalogue Reference</b>	<b>Name</b>
<a href="#">DI50003</a>	J0003	MPAN Core
<a href="#">DI50008</a>	J0012	Additional Information
<a href="#">DI50137</a>	J0263	Metering Point Postcode
<a href="#">DI50488</a>	J1036	Metering Point Address Line 1
<a href="#">DI50489</a>	J1037	Metering Point Address Line 2
<a href="#">DI50490</a>	J1038	Metering Point Address Line 3
<a href="#">DI50491</a>	J1039	Metering Point Address Line 4
<a href="#">DI50492</a>	J1040	Metering Point Address Line 5
<a href="#">DI50493</a>	J1041	Metering Point Address Line 6
<a href="#">DI50494</a>	J1042	Metering Point Address Line 7

<a href="#">DI50495</a>	J1043	Metering Point Address Line 8
<a href="#">DI50496</a>	J1044	Metering Point Address Line 9
<a href="#">DI51025</a>	J1699	Priority Services Category
<a href="#">DI51045</a>	J1719	Alternate Priority Service Contact Name
<a href="#">DI51046</a>	J1720	Primary Priority Service Phone Number 1
<a href="#">DI51170</a>	J1874	Priority Service Contact Address Line 1
<a href="#">DI51171</a>	J1875	Priority Service Contact Address Line 2
<a href="#">DI51172</a>	J1876	Priority Service Contact Address Line 3
<a href="#">DI51173</a>	J1877	Priority Service Contact Address Line 4
<a href="#">DI51174</a>	J1878	Priority Service Contact Address Line 5
<a href="#">DI51175</a>	J1879	Priority Service Contact Address Line 6
<a href="#">DI51176</a>	J1880	Priority Service Contact Address Line 7
<a href="#">DI51177</a>	J1881	Priority Service Contact Address Line 8
<a href="#">DI51178</a>	J1882	Priority Service Contact Address Line 9
<a href="#">DI51179</a>	J1883	Priority Service Contact Postcode

<a href="#">DI51180</a>	J1884	Primary Priority Service Contact Name
<a href="#">DI51181</a>	J1885	Primary Priority Service Phone Number 2
<a href="#">DI51182</a>	J1886	Alternate Priority Service Phone Number 1
<a href="#">DI51183</a>	J1887	Alternate Priority Service Phone Number 2
<a href="#">DI51497</a>	J2208	Consent to share data obtained
<a href="#">DI51498</a>	J2209	PSR code expiry date
<a href="#">DI51499</a>	J2210	Delete All PSR Codes

## **Flow Structure**

### *SV00128 - Add or Amend Priority Services Details - Message Structure*

Group ID	Group Description	Range	Condition	L1	L2	L3	L4	L5	L6	L7	L8	Data Item Name	Data Item Rule
510	Priority Services contact details	1-*	- Please reference Address Population Guidance v1.0.	G									
					1							<a href="#">MPAN Core</a>	
					1							<a href="#">Primary Priority Service Contact Name</a>	
			If all of Priority Service Contact		C							<a href="#">Primary Priority Service Phone Number 1</a>	

			Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Service Contact Address Line 5, Priority Service Contact Address Line 6,															
					0													<a href="#">Primary Priority Service Phone Number 2</a>
					0													<a href="#">Alternate Priority Service Contact Name</a>
					0													<a href="#">Alternate Priority Service Phone Number 1</a>
					0													<a href="#">Alternate Priority Service Phone Number 2</a>
					0													<a href="#">Metering Point Address Line 1</a>
					0													<a href="#">Metering Point Address Line 2</a>





			Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv											
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv		C								<a href="#">Priority Service Contact Address Line 2</a>	
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address		C								<a href="#">Priority Service Contact Address Line 3</a>	

			Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv															
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv															<a href="#">Priority Service Contact Address Line 4</a>
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service															<a href="#">Priority Service Contact Address Line 5</a>

			Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv														
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv		C												<a href="#">Priority Service Contact Address Line 6</a>
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1,		C												<a href="#">Priority Service Contact Address Line 7</a>

			Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv														
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv		C												<a href="#">Priority Service Contact Address Line 8</a>
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact		C												<a href="#">Priority Service Contact Address Line 9</a>

			Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv															
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv		C													<a href="#">Priority Service Contact Postcode</a>
					1													<a href="#">Consent to share data obtained</a>
					1													<a href="#">Delete All PSR Codes</a>

99C	Update Priority Services Details	1-*			G								
						1						<a href="#">Priority Services Category</a>	
			If Priority Services Category value is 29, 32, 33, or 34 then PSR code expiry date is Mandatory.			C						<a href="#">PSR code expiry date</a>	
			If Priority Services Category value is 17 then Additional Information is Mandatory.			C						<a href="#">Additional Information</a>	If Priority Services Category value equals 17 and the foreign language is declared, then the Additional Information value must be a free text description of the language; or, If Priority Services









			Contact Address Line 4, Priority Serv															
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv		C													<a href="#">Priority Service Contact Address Line 2</a>
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3,		C													<a href="#">Priority Service Contact Address Line 3</a>

			Priority Service Contact Address Line 4, Priority Serv															
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv		C													<a href="#">Priority Service Contact Address Line 4</a>
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact		C													<a href="#">Priority Service Contact Address Line 5</a>

			Address Line 3, Priority Service Contact Address Line 4, Priority Serv															
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv		C													<a href="#">Priority Service Contact Address Line 6</a>
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority		C													<a href="#">Priority Service Contact Address Line 7</a>

			Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv											
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv		C								<a href="#">Priority Service Contact Address Line 8</a>	
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address		C								<a href="#">Priority Service Contact Address Line 9</a>	

			Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv										
			If Primary Priority Service Phone Number 1 value is null, then one or more of Priority Service Contact Address Line 1, Priority Service Contact Address Line 2, Priority Service Contact Address Line 3, Priority Service Contact Address Line 4, Priority Serv		C							<a href="#">Priority Service Contact Postcode</a>	
					1							<a href="#">Consent to share data obtained</a>	
					1							<a href="#">Delete All PSR Codes</a>	
99C	Update Priority	1-*			G								

	Services Details												
					1							<a href="#">Priority Services Category</a>	
			If Priority Services Category value is 29, 32, 33, or 34 then PSR code expiry date is Mandatory.		C							<a href="#">PSR code expiry date</a>	
			If Priority Services Category value is 17 then Additional Information is Mandatory.		C							<a href="#">Additional Information</a>	If Priority Services Category value equals 17 and the foreign language is declared, then the Additional Information value must be a free text description of the language; or, If Priority Services Category value equals

